

## **Access Statement – Bowness on Windermere**

### **Your Point of Contact –**

- For bookings please call 02476 475 426
- For site queries please contact 01539 442 177
- Site page <https://www.campingandcaravanningclub.co.uk/bowness>

### **Your Arrival on Site**

- Train station approx. 1.7 miles from site. Bus stop is approx. ¼ mile
- There are signs from the A592 to Braithwaite Fold and a Club Sign at the entrance
- Site barrier is open between 7 am and 11 pm
- Instructions regarding arriving out of hours can be found on notice at reception
- The approach is a tarmac road which is narrow with a passing place
- No overnight parking available. Pedestrian access only
- New arrivals should pull up to white line near arrival sign. The surface is level tarmac
- There are no dedicated accessible parking spaces on site
- There are no handrails at reception
- There is a flat surface to reception

### **Your Check in**

- The reception is clearly signed for arrivals
- Reception is open from 9am – 10.30am and then 1pm – 5.30pm
- Out of hours Instructions are in the site information leaflet and displayed at reception
- There is a 4” step into the reception area
- There is no ramp and the office space is small
- The office floor space is free from clutter.

### **Your Pitch**

- Cars must be parked on the hard standing at the front of the unit
- There are some pitches close to the facilities all of which are hard standing
- The hardstanding surface is loose gravel
- There are some pitches close to the facility block which are level 2

### **Your Facilities**

- There is a tarmac surface leading to the facilities
- There are no steps leading to the facilities
- No ramp to the facility block however, the surface is level
- Level surface to family and accessible room
- There are no semi-ambulant cubicles
- All taps are lever topped
- There are stools in all showers
- The showers are operated by a dial
- No steps in to the shower area

- The facility block is lit at night

### **Your Accessible Facilities**

- There is a flat level path leading to the facility
- There are no handrails leading to the accessible facility
- There is flat level access in to the accessible facility though
- There are handrails next to the toilet
- There is a regular size flush handle
- There is transfer space at both sides of the toilet
- The washbasin cannot be reached from the toilet
- The washbasin has lever taps
- There is a hand dryer located in the room
- There are two low level mirrors that do not extend to full height
- The shower has two handrails
- The shower is lever/dial operated
- The shower is open access
- The shower head is height adjustable
- The floor is non-slip
- There is a hair dryer
- There is an emergency chord next to the toilet and next to the wash hand basin
- Both emergency chords can be reached from the floor
- The emergency alarm can be heard from both staff pitches
- The emergency alarm can be heard from reception 3

### **Your Laundry and Food Preparation Areas**

- There is a step in to the laundry
- The approach path is concrete
- The taps are screw top
- The washing machine is front loading
- The washing machine can be loaded from the floor
- The tumble drier is front loading
- The tumble drier is stacked
- There is a wall mounted iron
- There is a freestanding ironing board
- There are outdoor washing up facilities
- The washing up sinks have lever taps
- There is an outdoor drying area with one rotary drier
- There are no food preparation areas

### **Your Recreational Areas**

- There are no recreation areas on site
- There is no play area on this site Waste, Fire and Evacuation
- There is flat level access to the refuse area
- The path is concrete paving to the refuse area

- There are no steps or kerbs restricting access to the refuse area
- There are no handrails to the refuse area
- All bins on site are full height industrial 1100 litre units. Approx. 1.2m high
- There is a fire triangle located at all water points
- The firefighting equipment is readily accessible
- Assembly points are located at Reception and the rear of pitch 10
- Assembly point at Reception is tarmac and rear of pitch 10 is grass

#### **Miscellaneous Information**

- There are speed bumps on the site roads
- At night there is lighting on the outside of the reception and facility block and the rest of the site is dimly lit by hook up bollards
- There is no reception car park
- There is no overnight car park
- Due to restrictions on this site, no extra cars are allowed on any pitch at any time and all visitors must park off site
- There are a small number of benches dotted around the site