

Access Statement – Canterbury

Your Point of Contact

- For bookings please call 02476 475 426
- For site queries please contact 01227 463 216
- Site Page www.campingandcaravanningclub.co.uk/canterbury

Your Arrival on Site

- Train station 3 miles from site. Bus stop is approx. 800m
- There are two brown signs off the A257, one large site sign on entrance
- One keypad operated barrier that is automatic on exit. It's locked between 11pm and 7am
- Overnight parking is available in the car park
- The approach road is Tarmac
- The visitors parking doubles as the overnight which is 10m from the main gate
- New arrivals should pull up in the arrivals bay. The surface is level and Tarmac
- There is no designated accessible parking area
- There are handrails leading up to reception
- There are steps or a slight incline up to reception

Your Check in

- The reception is clearly signed for arrival
- Reception is open all day in busy periods and in quiet periods between 9 -10.30am in the morning and 4- 5.30pm in the afternoon
- There is a bell located on the reception door which is connected to an on duty team member
- Level concrete slabs
- Slight lip on the door
- Good clear floor space in reception

Your Pitch

- Cars can be parked next to all pitches on site
- There are 25 hard standing pitches near the facilities
- The hard standing pitches are loose small gravel
- Many level hardstanding and grass pitches are close to the facilities

Your Facilities

- There is a clear, well maintained path leading to the facilities
- The top block has two sets of steps on one side and it is level on the other
- There is no ramp leading to the facility block
- There is one step into the ladies and gents at the top block
- There is no semi ambulant cubicle in either block
- All sinks in the facilities have push button taps
- There are fold down seats in all showers
- The showers are operated by a push button in men's and ladies and a dial in the family room and accessible facility
- There are no steps down into the showers
- Both facility blocks have low level wall mounted lights

Your Accessible Facilities

- There is a flat level Tarmac path leading to the accessible facility
- There are handrails leading to the accessible facility
- There is a slight lip on floor at entrance to the facility
- There are handrails next to the toilet
- There is a large size flush handle
- There is transfer space to the right of the toilet
- The wash basin cannot be reached from the toilet
- The washbasin can be reached from the toilet, and the taps are lever handles
- There is a hand dryer located in the room
- There is a low level mirror above the sink and a full length mirror on the opposite wall
- The shower has a number of handrails
- The shower is dial operated
- The shower is open access, not a cubicle
- The shower head is height adjustable
- The floor is nonslip
- There is a hair dryer
- There is an emergency chord next to the toilet and in the shower. Both can be reached from the floor
- The emergency alarm can not be heard at reception, and is not very clear at the assistants pitches
- The accessible room can be accessed with a RADAR key

Your Laundry and Food Preparation Areas

- The laundry and food preparation areas both have a slight lip on floor at door entrance
- The approach path is concrete
- The taps are lever top
- The washing machine is front loading and can be reached from the floor
- The tumble dryers are front loading and can be reached from the floor
- There is a wall mounted iron
- There is a freestanding ironing board
- There are two washing up facilities, and they are both outside
- There is one low level sink in both of the washing up facilities
- All washing up sinks have push button tops
- There is not an outdoor drying area

Your Recreational Areas

- There is no indoor recreation area
- There is an outdoor children's play area
- This is accessible over grass with no designated path
- There is a single bench and a picnic bench overlooking the play area
- The play area has a bark surface with raised edges surrounding it to keep the bark in place

Waste, Fire and Evacuation

- The refuse area is all flat, and laid on concrete
- There are no steps or kerbs restricting access to the refuse area
- There are no hand rails leading to or within the refuse compound
- All bins on site are full height industrial 1100L units
- There are fire triangles located at all water points which has unrestricted access
- The firefighting equipment is accessed over grass
- The assembly points are located in the main car park which is loose gravel and the other is near the motor home service point

Miscellaneous Information

- There are speed bumps in places on the site road
- At night there is low level lighting on the outside of all amenity blocks and at reception
- There is no car park at reception but there is an arrivals area which up to 4 units can park whilst checking in
- The overnight car park can hold at least six cars
- Up to 3 units can park in the over night car park to allow early departure for ferry or tunnel crossings

Ready Camp

- There is one car parking space next to each unit to the right hand side, other cars must be parked in the car park
- There are no designated paths leading to the units, access is all over grass
- One unit on site has two steps up, the other three have one step
- Further information can be found at www.readycamp.co.uk